

Gambling Helpline Tracking Log
Month Of September 2024

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	8	7	4	8	2	29
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	0	0	0	1	1
Gambler Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	4	4	1	2	1	12
SO Seeking Treatment	0	0	0	2	0	2
SO Seeking Info Only	0	0	0	1	0	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	1	1
Other Family Seeking Treatment	0	1	0	0	0	1
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	1	0	0	0	1
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	4	7	10	7	3	31
GA Information	0	0	0	0	0	0
Agency Calling	0	0	0	1	0	1
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	8	13	7	12	4	44
Other (please Specify)	5	4	11	5	0	25
TVG or Casino Reservations	3	5	3	4	1	16
TOTAL	32	42	36	42	13	165
GAT Referrals Given	18	18	4	21	3	64
# People Referred To Treatment	8	9	4	11	2	34
Connected Directly To Agency	2	2	1	4	0	9
Confirmed Appt. With Agency	2	2	1	4	0	9
Permission to call back 72 hour	4	6	1	4	0	15
Successful 72 Hour Call Back	2	3	1	4	0	10
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	5	0	0	0	6
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: CLACKAMAS=6 DESCHUTES=1 DOUGLAS=1 JACKSON=1 LANE=6 MARION=3 MULTNOMAH=31
SHERMAN=1 UMATILLA=1 WASHINGTON=11 =62

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=6 (4) ADAPT (COOS)=1 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=3 (14) BEST CARE BEND=1 (23) MID-COLUMBIA CENTER FOR LIVING=1 (28) LIFEWORKS NW (BEAVERTON)=6 (29) LIFEWORKS NW (HILLSBORO)=3 (36) CASCADIA (CLACKAMAS)=6 (37) NATIVE AMERICAN REHAB ASSN NW=3 (38) VOA=9 (52) LEWIS & CLARK=12 (53) BENTON CO HEALTH DEPT=1 (80) SOLUTIONS=2 (95) HOLISTIC HEALING=1 =56

GA: =0=0

(#7) OTHER: A)REGGIE 6= YELLOW HAWK 1 B)OUT OF STATE CALLERS=5 C)PRANKS=3 D)TELEMARKETER=2 E)SEEKING MENTAL HEALTH=2 F)IRRATE CALLER=11 G)SEEKING A&D=1 =24

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	1	6	11	6	3	3	0	32
2ND WEEK	3	3	4	8	18	4	1	1	42
3RD WEEK	11	3	4	6	5	5	2	0	36
4TH WEEK	2	1	9	14	10	3	2	1	42
5TH WEEK	0	0	2	3	5	2	1	0	13
TOTAL	18	8	25	42	44	17	9	2	165

33 # OF REFERAL TO TREATMENT

63 # OF LIVE CHATS

76,000 # OF WEB PAGE HITS

48 # OF SMS/TEXT

0 # OF GAM TALK